



Limited Warranty Replacement Pledge For Oil Furnaces

Dear Customer,

Congratulations on your decision to purchase the most reliable heating equipment. We are so confident in our product performance that we back it with the **Airtemp** Replacement Pledge:

If the Heat Exchanger in your **Airtemp** furnace fails to operate during the first year of ownership, under normal use and due to a defect in materials or workmanship, **Airtemp** will replace the furnace.

A labor fee up to \$250 will be paid to the service company to replace the failed piece of equipment. You are responsible for the balance of all labor charges.

Exclusions:

The warranty must be registered within 60 days of the installation or occupancy. If registration is not completed within 60 days, the replacement pledge is no longer applicable.

The warranty period for the new unit continues from the original installation date of the previous unit.

The residence must be an owner-occupied, single family dwelling (apartment complexes receive a commercial warranty – see attached)

Please keep this information with your copy of the **Airtemp Registration form**

Important Information

| |
|------------------|
| Installer's Name |
| Phone Number |
| Purchase Date |

Serial Numbers

| |
|---------|
| Furnace |
|---------|

To find out about other Airtemp products, visit us at www.airtempvac.net



Warranty for Oil Furnaces

Ten Year Limited Warranty

The warranty is extended to the original owner(s) whose name(s) appear on the Product Registration Form returned to Thermo Products, LLC. If any part fails due to a defect in material or workmanship within the Warranty Period (defined below), a replacement part will be provided free of charge except for the freight costs which are the owner's responsibility. **Airtemp** will not pay for parts purchased in the field from other than an **Airtemp** distributor. The owner is responsible for all labor. Replacement parts are warranted only for the balance of the original Warranty Period. The "Warranty Period" is 10 years and heat exchangers which carry a limited lifetime warranty from the later of the date of original installation or when the residence is first occupied, if properly documented; otherwise the 10 year period commences on the date of shipment from manufacturer, plus sixty days. **In order to be eligible for coverage under this warranty, you must register within 60 days of the later of installation or occupancy. If registration is not completed within 60 days, the Warranty Period reverts to: 5 year parts, 20 year heat exchanger**

*A residence constructed on its permanent location.

THIS LIMITED WARRANTY NOT VALID FOR COMMERCIAL USE – SEE BELOW.

1. **Airtemp** indoor air quality products that can operate without the indoor furnace, coil or air handler such as stand-alone air cleaners, window air conditioning and humidifiers are excluded from this limited warranty.
2. The residence must be an owner-occupied, single family dwelling (apartment complexes receive a commercial warranty - see next page).
3. Equipment ordered over the internet, other than from the manufacturer, is not covered.
4. This **Airtemp** furnace must be installed by a licensed or otherwise qualified dealer or contractor, and must be installed in accordance with the manufacturers' installation instructions and in compliance with local codes. Improper installation may endanger the occupants of the dwelling.
5. This equipment must be operated in accordance with **manufacturer's** operating instructions provided with each unit. The product must not be misused.
6. The equipment's rating plate must not be removed or defaced.
7. Failure and replacement caused by contamination from bacteria are excluded from warranty coverage. Consequential or other damage(s) caused by rust, brownouts, blackouts, oxidation, corrosion, water, water condition, freezing, fire, other abnormal environmental conditions or other natural acts are excluded from warranty coverage. Premature failure due to the use of inferior building materials such as high sulfur content dry wall, corrosive conditions caused by location, moisture, etc. are also excluded from warranty coverage.
8. The units must be installed and located in the 50 United States. Canada, Puerto Rico and Mexico are excluded.
9. This warranty does not apply to parts that fail as a direct result of environmental influences.
10. This limited warranty does not cover failure due to accident, misuse, abuse, faulty installation, or adjustments to appliance controls required to adapt the appliance operation to the structure size, geographic location, or fuel supply, adjustment to the heat anticipator on the thermostat, **Airtemp** does not guarantee the temperature difference between the inside and outside of the structure. This limited warranty does not cover normal maintenance, such as filter replacement, fuses, etc.
11. Product registration is not required for the State of California.
12. All equipment requires annual maintenance performed by your servicing dealer or an authorized service technician. Filter changes and/or cleaning filters can be performed by you. You or your servicing dealer may be required to submit proof of annual maintenance, including invoices for materials and or labor charges associated with the annual maintenance. Lack of annual maintenance or failure to provide proof of proper annual maintenance may result in denial of claims under your warranty. You will be responsible for payments of denied claims due to lack of annual maintenance. **Manufacturer** is not responsible for normal maintenance or service or for problems caused by improper installation, application, or operation of the equipment. We recommend semi-annual preventive maintenance inspections on the entire unit and/or accessories by a licensed or otherwise qualified dealer, service technician, or contractor.
13. Failures to equipment due to incorrect refrigerants used outside of manufacturer's recommendations or failures due to the improper use of metering devices (i.e. thermal expansion valves) are excluded from warranty coverage.
14. Equipment that is not a properly matched system per manufacturer's recommendations or the Air Conditioning Heating Refrigeration Institute (AHRI) ratings is only warranted for 5 years.

THERE ARE NO OTHER EXPRESS WARRANTIES, EXCEPT AS SET FORTH ABOVE. **Any implied warranties of merchantability or fitness for any purpose relating to the parts of the unit shall terminate on the termination dates of the corresponding express warranties covering said parts. Under no circumstances shall manufacturer be liable for incidental or consequential damages resulting from breach of any express warranty or implied warranty including the implied warranties of merchantability or fitness for a particular purpose.** However, some states do not allow limitations on how long an implied warranty lasts and/or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. **This limited warranty gives specific legal rights, and you may also have other rights which may vary from state to state.**

Instructions to the Owner for Service

To obtain warranty service, you are required to show the servicer a bill of sale for the equipment or other evidence of purchase to establish the original date of purchase and proof of ownership. If you suspect a defect in your equipment or are in need of service, please contact the installer of the unit to obtain assistance. If unsuccessful, please contact an **Airtemp** HVAC dealer or **Airtemp** HVAC distributor in your area. If unable to obtain local assistance, please contact:

Thermo Products, LLC
Attn: Warranty Department
5235 West State Road 10
North Judson, IN 46366
Email: customerservice@thermopride.com

Limited Warranty for Commercial Use.

Commercial use of equipment changes the Warranty Period as follows: Parts are warranted for a period of one year from the original purchase date except for apartment complexes which are warranted for 5 years from the original purchase date.

Heat Exchanger Parts Coverage: 10 year limited warranty.
All conditions and exclusions set forth above except item 3 apply to this limited commercial use warranty.